



YOU HAVE A
SPOT.

TAKE YOUR
SHOT.



PIEDMONT TRIAD
AREA AGENCY ON AGING

**Are you looking for
a COVID-19 vaccine
for a person who
is at home due to
limited mobility?**

Call the At-Home
Vaccination Hotline:

1-866-303-0026

or visit:

www.ptarc.org/COVID



Are you looking for a COVID-19 vaccine for a person who is at home due to limited mobility?

Call the At-Home Vaccination Hotline:
1-866-303-0026
or visit:
www.ptrc.org/COVID

What is the Vaccine-at-Home program?

The Vaccine-at-Home Hotline helps individuals who need help reaching a vaccine provider. Individuals with limited mobility or their caregivers will use this hotline to schedule a vaccine provider to go to that individual's place of residence to provide them a COVID-19 vaccine.

Who is eligible for the Vaccine-at-Home program?

The PTRC and NCDHHS designed the program to support any individuals in North Carolina who cannot visit a local vaccination site and may require a provider to go to their place of residence. This includes, but not limited to:

- Individuals who may not have transportation or the ability to leave their place of residence
- Individuals with medical conditions or disabilities that prevent them from traveling to a vaccination site

How do I schedule an appointment for a provider to come to my home to administer a COVID-19 Vaccine?

Individuals can schedule an appointment by:

- Calling the vaccine-at-home hotline (866-303-0026)
- Completing the vaccine-at-home self-guided webform at www.ptrc.org/covid

How long will it take to get an appointment scheduled?

When individuals call the hotline and leave their information, they will receive a call back from PTRC within 3 business days to schedule the recipient's appointment with the closest vaccine provider. The PTRC Vaccine Specialist will verify the information received and gather any additional information to schedule the appointment. Timing of the appointment depends on the availability of the vaccine provider.

Cost - Is this a free service?

Yes.

Can I determine the date and time of my at-home vaccine appointment?

Potentially - Individuals may request preferred dates and times. Once individuals have called the hotline or filled out the webform, a vaccine provider will reach out to them to schedule an appointment based on their availability. Every effort will be made in order to accommodate specific scheduling requests, however vaccine providers will need to accommodate multiple schedules within a single trip, so flexibility is helpful.

Do I get to choose which vaccine I get (i.e., Pfizer, Moderna, Johnson & Johnson)?

Individuals may request a specific vaccine from the vaccine provider when they reach out. The vaccine provider will inform the individual if the preferred vaccine is available.

What if I want/need to cancel my appointment?

If an individual needs to cancel an appointment after it is scheduled with a vaccine provider, please contact that vaccine provider directly to cancel or reschedule. If the individual cannot reach the vaccine provider, individuals can call 866-303-0026, who may assist in contacting their provider.

Will a medical professional administer my shot?

Yes.